

## Customer Comments For Invoice No 976

How did you hear about us?

WEB SEARCH + SAW YOUR VAN LOCALLY

What made you choose to place your business with us?

HELPFUL + POLITE STAFF, CAME TO DO SURVEY  
VERY QUICKLY, PRICE SEEMED GOOD

Was your home/ property treated with respect?

YES - NO COMPLAINTS

Were you treated with respect?

VERY WELL - STAFF WERE UNDERSTANDING, POLITE  
+ FLEXIBLE

Do you feel we communicated with you well before, and during the work or could this be improved?

HELPFUL COMMUNICATION ABOUT THE WORK + OPTIONS.  
ALWAYS QUICK TO RESPOND TO EMAILS

Were you happy with the finished job?

VERY - SURPRISED HOW GOOD THE JOB IS

Do you feel you received value for money?

YES - PRICE FOR REPAIRS WAS REASONABLE  
AND SAVED EXTRA £5,000 QUOTED BY COMPETITOR FOR  
REPLACEMENT THAT WASN'T NECESSARY

Would you recommend us to your best friend?

YES

Would you be prepared to speak to a potential future customer to act as a reference?

YES

Do you have any suggestions that you feel could help us to improve?

NONE