

Customer Comments For Invoice No: L1597

How did you hear about us?

A CARD POSTED THROUGH THE DOOR (18 MONTHS AGO!) WHICH I KEPT FOR FUTURE INFORMATION

What made you choose to place your business with us?

IMPRESSED BY THE ESTIMATOR WHO WAS, POLITE, FRIENDLY, ARRIVED ON TIME AND WAS VERY KNOWLEDGEABLE - DESCRIBING IN DETAIL

Was your home/ property treated with respect?

YES

THE 2 OPTIONS - REFURB OR REPLACE AND WAS HONEST ENOUGH TO SUGGEST THAT A REFURB WOULD BE THE BEST OPTION.

Were you treated with respect?

DEFINITELY

Do you feel we communicated with you well before, and during the work or could this be improved?

EXCELLENT AND PROMPT COMMUNICATION BY EMAIL BEFORE THE WORK AND THE FITTER EXPLAINED EVERYTHING HE WAS DOING.

Were you happy with the finished job?

YES. THE FITTER WORKED VERY HARD AND EXPLAINED WHAT HE WOULD BE DOING. BECAUSE OF THE SEVERE WEATHER I HAVE NOT ATTEMPTED TO OPEN THE WINDOW BUT I AM CONFIDENT ABOUT THE BACK UP SERVICE SHOULD THERE BE A PROBLEM

Do you feel you received value for money?

YES

Would you recommend us to your best friend?

YES

Would you be prepared to speak to a potential future customer to act as a reference?

YES

Do you have any suggestions that you feel could help us to improve?

NO