

## Customer Comments For Invoice No L1230

How did you hear about us?

Card through the door at side house in Tractonham

What made you choose to place your business with us?

The fact that you said you could do something with the window other than pulling the whole thing out, as recommended by other companies.

Was your home/property treated with respect?

yes - tidied up very well. Took a lot of care

Were you treated with respect?

yes - Henry was very polite.

Do you feel we communicated with you well before, and during the work or could this be improved?

yes

Were you happy with the finished job?

yes - very good

Do you feel you received value for money?

yes

Would you recommend us to your best friend?

yes

Would you be prepared to speak to a potential future customer to act as a reference?

would rather not

Do you have any suggestions that you feel could help us to improve?

No - but I would be more than happy to use your company again.