

Customer Comments For Invoice No: S2079

How did you hear about us?

POSTCARD THROUGH THE DOOR

What made you choose to place your business with us?

I WAS VERY IMPRESSED WITH ANIS WHO FIRST TOOK MY CALL (FIRST IMPRESSIONS ARE IMPORTANT) AND I WAS MORE THAN IMPRESSED WITH YOUR HONESTY REGARDING THE CONDITION OF THE WINDOW IN QUESTION, I EXPECTED A NEW WINDOW WOULD BE REQUIRED BUT YOU HONESTLY ADVISED THAT IT ONLY NEEDED REFURISHMENT. EXCELLENT CUSTOMER SERVICE

Were you treated with respect?

YES

Do you feel we communicated with you well before, and during the work or could this be improved?

NO IMPROVEMENT NEEDED.
COMMUNICATION WAS EXCELLENT
FRIENDLY + PROFESSIONAL

Were you happy with the finished job?

YES - BUT AS YOU KNOW I WAS EXPECTING THE WOODWORK TO BE PRIMED - BUT THIS HAS NOW BEEN RESOLVED

Do you feel you received value for money?

TO OUR MUTUAL SATISFACTION
THANK YOU.

YES

Would you recommend us to your best friend?

I CERTAINLY WOULD

Would you be prepared to speak to a potential future customer to act as a reference?

MOST DEFINITELY -

Do you have any suggestions that you feel could help us to improve?

HOW CAN YOU IMPROVE ON A 1ST CLASS SERVICE
KEEP UP THE GOOD WORK - THERE ARE NOT
MANY "REPUTABLE" COMPANIES OUT THERE AT PRESENT
SO PERHAPS OTHER COMPANY'S COULD LEARN FROM YOU,
AND THEN THERE WOULD BE MORE HAPPY CUSTOMERS
LIKE ME - THANK YOU.